



# 4<sup>th</sup> Annual

## Business Continuity Management & Disaster Recovery Conference 2019

A World Class Training Provider

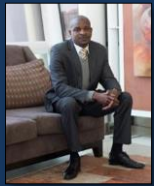
**Date: 27<sup>th</sup> – 28<sup>th</sup> June 2019**

**Venue: Indaba Hotel Fourways Sandton**

### ESTEEMED CONFERENCE SPEAKER PANEL



**DR CLIFFORD FERGUSON**  
HEAD: MODERNISATION  
GPAA



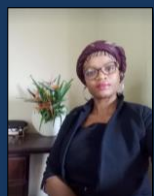
**GIBSON BASITYAWO**  
MANAGING DIRECTOR  
CONTINUITY RISK AND  
RESILIENCE SERVICES



**CHANTAL COETZER**  
GROUP BUSINESS  
CONTINUITY MANAGER  
INVESTEC



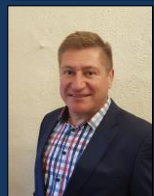
**DAVID JOHN BOLLAERT**  
DIRECTOR, RESILIENCE  
ADVISOR AND TRAINER  
INDEPENDENT CONSULTANT



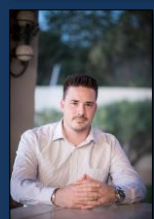
**DIPUO LATA**  
DIRECTOR  
LATA RISK EMERGENCY  
CRISIS AND CONTINUITY  
SERVICES



**JOHAN OPPERMAN**  
INDEPENDENT CONSULTANT



**MALCOLM CLARK**  
INDEPENDENT CONSULTANT



**NICK TRURAN**  
CEO  
AGILEIT (PTY) LTD



**JAUN HARMSE**  
HEAD: CONVERGED INCIDENT  
MANAGEMENT AND  
ENGAGEMENT  
ABSA GROUP LIMITED



**NADIA VEERAN-PATEL**  
MANAGER: CYBER RESILIENCE  
ADVISORY SERVICES  
CONTINUITYSA



**JUNITA VAN DER COLFF**  
MANAGING DIRECTOR  
PROTEAN BUSINESS  
SOLUTIONS



**MARCO BRUINENBERG**  
CYBER SECURITY CONSULTANT  
REDSHIFT CYBER SECURITY



**HERMAN DU PREEZ**  
INFORMATION SECURITY  
CONSULTANT  
REDSHIFT CYBER SECURITY



**SELELO PATRICK MOLELE**  
BUSINESS CONTINUITY  
MANAGER  
ROAD ACCIDENT FUND



**CHARLIE BRITS**  
BCM TRAINING CONSULTANT  
INDEPENDENT CONSULTANT

**DON'T MISS THE EARLY BIRD  
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REGISTER NOW AND RESERVE  
YOUR SEAT**

**Live hack cyber attack will be conducted at  
the conference**

**Live hack cyber attack by:**

**Herman du Preez and Marco Bruinenberg**

**Redshift Cyber Security (Pty) Ltd**

### Just a few Conference Benefits to Mention

- ✓ Learn what leading organizations do differently with ideas that make sense for the most basic to the most complex enterprise programs. The future is now!
- ✓ Understanding of current industry trends and emerging hot topics.
- ✓ Evaluation, measurements & benchmarking: it's not how good you are, it's how good you want to be.
- ✓ Key strategies and tactics needed to make your BCM program succeed and thrive now and into the future.
- ✓ Discussing ways in which an organization can easily extend the integrity of business continuity, disaster recovery, and operational resilience programs outward to include vendors.

### Who Should Attend

SENIOR EXECUTIVES WITH THE AUTHORITY TO PLAN AND EXECUTE STRATEGY IN THEIR ORGANISATIONS INCLUDING CEO'S, MD'S, CIO'S, IT DIRECTORS/MANAGERS, CRO'S, CTO'S ETC

- ✓ GROUP STRATEGISTS
- ✓ BCM DIRECTORS, MANAGERS, SPECIALISTS
- ✓ STRATEGIC PLANNERS, AUDITORS
- ✓ BUSINESS STRATEGIST, BUSINESS ANALYST
- ✓ DIRECTORS OF RISK, RISK MANAGERS,
- ✓ RISK OFFICERS, COMPLIANCE MANAGERS,
- ✓ COMPLIANCE OFFICERS
- ✓ CONTINGENCY PLANNING
- ✓ CRISIS MANAGERS, IT MANAGERS & IT OFFICERS INFORMATION SECURITY OFFICERS
- ✓ GOVERNANCE EXECUTIVES .
- ✓ HEAD OF DISASTER MANAGEMENT
- ✓ BUSINESS RECOVERY SPECIALISTS
- ✓ BUSINESS RESILIENCE DIRECTORS, MANAGERS



## DAY 1 (27<sup>th</sup> JUNE 2019)

08:00 - 08:30: EARLY MORNING REGISTRATION, TEA /COFFEE

08:45: OPENING BY CHAIRPERSON

08:45-09:30- BUSINESS IMPACT ANALYSIS.

- Examine the role of the business impact analysis (BIA) within the functional requirements phase of a proven business continuity management (BCM) planning methodology .
- Discuss BIA process considerations for planning a customized BIA methodology for an organization.
- Explain the steps to successfully conduct a BIA within the scope of a BCM program

DR CLIFFORD FERGUSON -HEAD: MODERNISATION-GPAA

09:30-10:15 - HOW TO EFFECTIVELY INTEGRATE BCM / IT DR WITH THE RISK MANAGEMENT PROGRAM, THE BUSINESS PROCESSES AND THE STRATEGY OF THE ORGANISATION.

- Future approach of the International Standards Organisation.
- The context of BCM / IT DR and alignment with strategy and risk management.
- The importance of a strategic framework for effective integration with other related disciplines.
- Measuring BCM / IT DR success.
- Appropriate metrics to consider as part of your maturity curve.

JOHAN OPPERMAN- INDEPENDENT CONSULTANT

10:15- 11:00 DEVELOPING AND IMPLEMENTING A GLOBAL BCM TRAINING PROGRAM IN A BUSY, DISTRACTED WORLD.

- Learn how to translate the wealth of enterprise knowledge and data into reporting that resonates with regulators, the Board, and your executive leadership, and highlights your program's strengths and accomplishments.
- Make your upward reporting relevant to the market, business and cultural strategy of your company.
- Tying into your corporate values and goals.
- How to get help from department allies to layer and magnify your message.
- Translate resilience efforts to revenue wins and mining the data you have a different way. Leveraging company communication channels to get recognition for your achievements.

CHARLIE BRITS-BCM TRAINING CONSULTANT-INDEPENDENT CONSULTANT

11:00-11:15 MID-MORNING TEA, COFFEE & SNACKS

11:15-12:00 - IT DR PROGRAM IMPROVEMENTS; WORKING WITH IMPROVED TECHNOLOGIES AND THE PEOPLE WHO KNOW THEM BEST.

- Documenting and exercising IT Disaster Recovery solutions in an evolving environment; from single on-premise application exercises in a day to exercising dozens of applications in mixed environments in a day.
- Improve the failover process and validate that applications were working as expected in the secondary data center.
- Support and evaluate these efforts and experience the changes that result from solutions being moved off premise to the Cloud.

MALCOLM CLARK- DIRECTOR- RECOVERY ASSURANCE

12:00-12:45- REMOVING RISK EXPOSURE: VENDOR ASSURANCE & LESSONS LEARN.

- Discussing ways in which an organization can easily extend the integrity of business continuity, disaster recovery, and operational resilience programs outward to include vendors.
- How to engage legal, contract management, and other areas of the organization in ensuring single points of failure introduced by these external dependencies are eliminated.
- Tips and examples of how to get involved in and easily navigate contractual language,
- What to watch out for and provide additional value to any business area in any industry.

JAUN HARMSE- HEAD: CONVERGED INCIDENT MANAGEMENT AND ENGAGEMENT-ABSA GROUP RESILIENCE

12:45-13:45-LUNCH & NETWORKING

13:45-14:30- MAJOR CHALLENGES TO IMPLEMENTING AN EFFECTIVE RISK MITIGATION PROGRAM AND HOW TO OVERCOME THEM

- Key techniques relating to implementing your Business Continuity and Insider Threat processes.
- What makes your Risk Mitigation program a success,.
- How do you accomplish this?
- What are some of the many obstacles you will likely face on getting personnel at all levels and job functions to "buy into your risk mitigation process?"
- Who you should engage.
- What are the most common issues that could stall your progress and the impact of human element factors as a key contributor to your program's continued success.

DIPUO LATA-DIRECTOR -LATA RISK EMERGENCY CRISIS AND CONTINUITY SERVICES

14:30-15:15- LIVE HACK CYBER ATTACK

- Watch a live demo of the techniques attackers use to leverage vulnerabilities and compromise systems.
- See the most frequent attacks used against web application and how they target individuals, opening up paths for attackers to upload malicious code, spy on you and exfiltrate data.
- Attendees will have a better understanding of how these hacking tools function and learn how to prepare for these instances going forward.

MARCO BRUINENBERG-CYBER SECURITY CONSULTANT-REDSHIFT CYBER SECURITY (PTY) LTD AND HERMAN DU PREEZ-INFORMATION SECURITY CONSULTANT | REDSHIFT CYBER SECURITY (PTY) LTD

15:15:15:30 TEA & CLOSING REMARKS BY CONFERENCE CHAIR AND CONFERENCE ENDS

## DAY 2 (28<sup>th</sup> JUNE 2019)

08:00 - 08:30: EARLY MORNING REGISTRATION, TEA /COFFEE

08:45: OPENING BY CHAIRPERSON

08:45-09:30- BUSINESS INTERRUPTED – CYBER RISK GETS PHYSICAL.

The magnitude of recent events is posing unprecedented challenges to corporate boards, C-suite executives, and shareholders. It is critically important for business continuity, incident management, disaster recovery, and emergency management professionals to stay informed of developments in the cybersecurity arena. characterize the expanding cyber risk environment.

- review key cyber threats, including threats to the ever-increasing convergence of physical and cyber domains.
- discuss key challenges faced by organizations in effectively managing their cyber exposure.
- actionable strategies for successfully managing the risk of cyber business interruption.

NADIA VEERAN-PATEL- MANAGER: CYBER RESILIENCE ADVISORY SERVICES-CONTINUITYSA

09:30-10:15 - BCI HORIZON SCAN – INDUSTRY TRENDS, THEMES AND STATISTICS.

What are the headlines that you will share when you return to the office after this conference? If your leadership team asks you what the industry hot topics and trends are, what would your response be?

- Key trends, themes and statistics derived from the annual BCI horizon scan report.

JUNITA VAN DER COLFF-MANAGING DIRECTOR-PROTEAN BUSINESS SOLUTIONS

10:15- 11:00- BUSINESS CONTINUITY FOR SUPPLY CHAIN MANAGEMENT

DAVID JOHN BOLLAERT-DIRECTOR , RESILIENCE ADVISOR AND TRAINER- INDEPENDENT CONSULTANT

11:00 – 11:15: MID – MORNING TEA/ COFFEE

11:15-12:00 - BUILDING A BCM PLAN FROM SCRATCH

- Determining BCM strategy/Establish BCM Plan based in understanding of the organisation;
- Developing, implementing and operating the BCM Plan
- Monitoring and Reviewing the BCM Plan
- Maintenance and continual improvement the BCM Plan

GIBSON BASITIYAWO- MANAGING DIRECTOR- CONTINUITY RISK AND RESILIENCE SERVICES

12:00-12:45- EVALUATION, MEASUREMENTS & BENCHMARKING: IT'S NOT HOW GOOD YOU ARE, IT'S HOW GOOD YOU WANT TO BE

- Using tools to define, evaluate, and measure performance, activities, and confidence is a skill that can catapult a resiliency program to a greater level of awareness and significance.
- Basic measuring and benchmarking techniques; scorecards, dashboards, matrices, and reports; practical measurements; self-assessments versus external assessments, and best in class performance leverage measurements for success.
- Use this knowledge to leverage your influence, program significance, and your image by making measurable progress.

CHANTAL COETZER- GROUP BUSINESS CONTINUITY MANAGER- INVESTEC

12:45 – 13:45: LUNCH & NETWORKING

13:45-14:30: BUSINESS CONTINUITY METRICS

- Overview of BC/DR Metrics
- Important BC/DR Metrics
- Critical Metrics in BC/DR
- Metrics for Planning
- Using Metrics to Measure Plan and Recovery Effectiveness
- Best Practices for Clean BC/DR Data
- Where to Start

SELELO PATRICK MOLELE -BUSINESS CONTINUITY MANAGER-ROAD ACCIDENT FUND

14:30-15:15: REIMAGINING DISASTER RECOVERY – CLOUD COMPUTING AND DISASTER RECOVERY TRANSFORMATION

- What does DR planning look like when your company takes a bold move away from on premises architecture and moves its mostcritical functionality into the cloud – all into the cloud?

NICK TRURAN-CEO-AGILEIT

15:15 – 15:30: AFTERNOON TEA & SNACKS & NETWORKING

15:30: CLOSING REMARKS, CONFERENCE ENDS & PRESENTATION OF CERTIFICATES

## Conference Speaker Bio's

### GIBSON BASITIYAWO- MANAGING DIRECTOR- CONTINUITY RISK AND RESILIENCE SERVICES

Gibson Basitiyawo started his working career as an Educator, thereafter changing careers to become an auditor. As an auditor, he has gained extensive experience in Internal Audit, Risk Management, and Governance and is a certified Business Continuity Management implementer and PECB accredited Management Systems certifier (pending). Gibson is also a ISO Practitioner who has experience in developing frameworks, review of for ISO 9001:2015 Systems and facilitation of Awareness and Transition Training. Gibson has a collective 17 years audit experience in both the private and public sectors traversing many industries locally and internationally. Rising through the ranks of the audit firms, he was an integral resource and contributed immensely to the success of the many assignments he work on. Moving from a medium sized accounting firm, Gibson worked for one of the Big 4 audit firms where he was mentored by various eminent persons in the internal audit and risk management disciplines. Gibson also has profound understanding of the PFMA, development and implementation of audit remediation programs for public sector clients. He developed and successfully implemented a Controls Assessment and Monitoring system at one of his public sector clients that assisted in improving the audit outcomes from a disclaimer to an unqualified opinion in one year. Gibson served as a member of the University of Pretoria Internal Audit Advisory Board that amongst others advises on the curriculum Gibson has worked in the corporate sector as an EXCO member and Executive responsible for the following Governance, Risk and Oversight portfolios: Internal Audit; Enterprise Risk Management; Business Continuity Management; ISO Compliance Management; and Information Systems Governance. He is a highly driven individual of known integrity and staunch commitment amongst his peers. Gibson's most outstanding quality is his ability to communicate effectively at all levels complemented with great presentation and problem solving skills to ensure sustainable solutions to business be it internal controls or risk mitigation. He is passionate about sharing his knowledge and expertise and has mentored many individuals from the start of his working career. Gibson is a seasoned the risk facilitator and solutions driven individual and excels in developing practical value adding and sustainable solutions to complex business challenges.

### JOHAN OPPERMAN- INDEPENDENT CONSULTANT

Johan holds amongst others a Master of Business Leadership degree, is certified in risk (G31000 and PECB) and holds the Certified Director designation via the Institute for Directors Southern Africa. His Certified Information Systems Audit (CISA) designation has lapsed due to his increased emphasis on the broader risk discipline. He however passed the Certified Information Security Manager (CISM) examination of ISACA to ensure that his information security skills stay current. This background, as well as his practical experience over more than 30 years resulted in a wealth of inter-disciplinary knowledge. As Information Security Officer to the then Ingwe Coal Corporation, Johan was also responsible for the Group Business Continuity program, including oversight. The importance of addressing single points of failure that could render the BCM program ineffective was core to the BCM program which was tightly integrated with the Information Security processes and organizational strategy. Johan was also elected as Chair of the global Billiton Information Security Forum. As IT and e-Commerce Auditor to the Absa Group, Johan was intimately involved with the review of the IT BCM and disaster recovery management processes. Soon after assuming the role of Group Consultant Operational Risk (Executive management level) in the Absa Group, he challenged the then BCM status and reporting practices. A comprehensive internal audit confirmed Johan's concerns and he was subsequently requested to spend 50% of his time for a period of six months to commence with the elevation of the Absa Group BCM program to be fit for purpose. BCM was one of the disciplines that was included in Johan's pan Africa role to provide operational risk management oversight. Johan represented Absa / Barclays Africa Group on the Operational Risk Committee of the Banking Association, as well as the Operational Risk Sub Committee of the South African Reserve Bank Contingency Committee. Due to his multi-national company and international exposure, Johan deems the harmonisation of risk related terminology and practices as important to ensure a common understanding. He sits on the South African ISO 31000 (Risk Management) Mirror Committee where this and the further risk harmonization agenda is also supported. Johan had some Chief Risk Officer related secondments where he was also overall responsible for Business Continuity and Crisis management. Johan specialises in risk, corporate governance and strategy transformation programs and their effective integration with business processes to enhance sustainable performance. This includes the effective correlation of risk related matters in ISO standards, such as the ISO 22301 Business Continuity standard as a basis to protect and add value to an organisation. He promotes a process to achieve this synergy, something that will also be addressed during this presentation.

### DAVID JOHN BOLLAERT-RESILIENCE ADVISOR AND TRAINER-RESUS ADVISORY

David Bollaert has been involved in professional services for 10 years within both operational and management consulting capacities. As director of Resus Advisory (a licensed BCI training partner), he is focused on delivering value to clients by improving organisational resilience programmes and related risk, business continuity management (BCM) and ICT service continuity capabilities. Before founding Resus, he was a consultant and trainer at ContinuitySA, responsible for the end-to-end implementation of BCM change programmes and training courses for organisations. He was previously the head of Business Resilience services with KPMG, managing the BCM practice, team and projects for clients across Africa. Prior to this, he was employed at Vodacom, primarily responsible for BCM programme development, implementation and maintenance activities, including process and risk management projects within critical engineering and technical operational environments. Bollaert started his consulting career at PricewaterhouseCoopers, while specialising in business process improvement and BCM change programmes for various clients, including internal PwC BCM programmes and delivery of staff training. Bollaert has an honours degree in business strategy and information systems. Professionally, he is a certified BCM practitioner admitted as a member of the Business Continuity Institute, and is a Certified Information Systems Auditor. He has garnered in-depth experience across industries including aviation, retail and manufacturing, managed and outsourcing services, telecommunications, mining, investment and asset management, financial services, water services and various public entities, including government agencies and municipalities. All of this has uniquely positioned him to address an organisation's complex resilience issues and implement required solutions through analysis workshops, strategy sessions and training.

### CHANTAL COETZER- GROUP BUSINESS CONTINUITY MANAGER- INVESTEC

Chantal Coetzer has built-up extensive practical experience in all components relating to Business Continuity Management (BCM), Business Resilience (BR) and Enterprise Risk Management (ERM), predominantly in the financial industry and has relevant experience in the Health and Physical Security industry. Organisations listed on her CV are the likes of Deloitte, Discovery, ContinuitySA, RMB Asset Management (Momentum Wealth), South African Reserve Bank, Control Risks and lately Investec. She works with organisations to implement enhance the efficiency and effectiveness of their business resilience and crisis management programmes and teams. She has been pivotal in the design and planning for various scenarios at different organisations as well as planning for protracted outages on the national infrastructure. Specialities are the design, implementation and maintenance of Business Continuity Management, Resilience and Enterprise Risk Management programmes, as well as the designing, developing and facilitating of Business Continuity Management, Business Resilience and Enterprise Risk Management training and simulation exercise programmes. She has obtained her BCI MBCI accreditation in 2005 and is currently the Group BCM Manager at Investec.

## Conference Speaker Bio's continued

### NICK TRURAN-CEO-AGILEIT

A personable, analytical and cost-conscious senior-level executive with extensive experience in technology leadership. Experienced in the development of secure, innovative and robust information technology environments at various large-scale corporates. A Hands-on transformational approach to solving business problems, focused on integrating strategy, people interventions, business processes and technology, while maintaining a strong operational flavor. A seasoned speaker at global and local conferences such as the ScienceLogic Customer Symposium (Washington DC, 2017), the IT Africa Leadership Summit (Cape Town, 2017), Gartner DCIOM Summit (London, 2016) to name a few.

### DIPUO LATA - DIRECTOR LATA RISK EMERGENCY CRISIS AND CONTINUITY SERVICES

Ms. Dipuo Lata is the Managing Partner at Ginini Consulting. She is responsible for Risk Management, BCM and ITDR services. She has more than 12 years experience in Risk Management, mostly spent in the financial services sector. She is passionate about Risk Management as a profession including Business Resilience and IT Service Continuity as an element of risk control. Ms. Dipuo Lata previously worked for the Industrial Development Corporation (IDC), Marsh South Africa, KPMG, MAZARS and SekelaXabiso and has performed both BCM development, implementation, Training and Audit roles within various industries. She holds Unisa B Com in Risk Management, Damelin Project Management Diploma and Unisa Business Continuity Management Certificate. Dipuo passed (with merit) her CBCI exams from the Business Continuity Institute in 2012, passed PECB BCM ISO 22301 Lead Implementer and PECB BCM ISO 22301 Lead Auditor exams in January 2019. She holds a Train-the-Trainer Certificate and has a passion for BCM skills development and knowledge transfer to persons wishing to grow in the BCM and IT DR profession. Dipuo is a trusted Risk Management and BCM advisor; she has spoken on a number of conferences and covered various key topics listed below on the BCM and IT Disaster Recovery

### MALCOLM CLARK-INDEPENDENT CONSULTANT

Malcolm Clark is an independent consultant and has been the ICT and Telecommunications industry for more than 20 years. For the last decade he has actively crafted disaster recovery and resilience solutions for enterprise clients on the African continent by employing industry best practice. Malcolm has a keen interest in the regulatory aspect of the industry and spends much of his time investigating and testing globally recognized best of breed software solutions. He has a BA law degree from the University of Kwa Zulu Natal.

### SELELO PATRICK MOLELE-BUSINESS CONTINUITY MANAGER-ROAD ACCIDENT FUND

Patrick is a seasoned Business Continuity/IT DR specialist. I have worked for both Public and Private sector in large national and multinational organisations. I have successfully developed and implemented continuity recovery solutions. Throughout my career I have created a long standing relationships with many companies that I have worked for and with, which has resulted in understanding the BCM landscaping. I have worked as an IT Support specialist, IT DR specialist, BCM consultant and IT Service Design manager.

### JAUN HARMSE- HEAD: CONVERGED INCIDENT MANAGEMENT AND ENGAGEMENT-ABSA GROUP RESILIENCE

Jaun Harmse is a Resilience and Recovery specialist At Absa Group Limited with a global responsibility for Resilience and Recovery strategy development and implementation, as well as incident and crisis management.

As a Resilience and Recovery Specialist, Jaun has significant experience in:

1. Defining models and methodologies for resilience and recovery
2. ISO22301 BCMS implementations
3. ISO27031 ITSCM implementations
4. BCI GPG programme implementations
5. Incident and Crisis Management covering cyber incident response, environmental disaster management, violent crime, protests, utility and building control failure.
6. Defining engagement models for SME functions within organisations
7. Resilience and Recovery information system design
8. Business Continuity and IT Disaster Recovery audit

### NADIA VEERAN-PATEL, MANAGER – ADVISORY SERVICES, CYBER RESILIENCY, CONTINUITYSA

Nadia joined Continuity SA as an Advisor for the Cyber Resiliency Team and has 13 years of IT experience in Service Desk Management, Training, Account Management and Information Security. She has spent the last 3 years providing advice and assurance on these Information Security related activities: Application and Infrastructure Baselines, Writing and implementing Information Security policies: Acceptable Use, Data Management, Information Classification, Information Risk Management, Document Retention Marking and Destruction, Removable Media Handling, Social Media and BCP and DR. Leading IT DR testing and planning for inclusion in the Business Continuity Plans, Conducting Phishing campaigns with remedial training & Vulnerability Management. Nadia trained in the UK in the Information Assurance Maturity Model (IAMM) and successfully adapted and implemented it in South Africa over a 12-month period. Cyber Security awareness and training campaigns are her forte and she has developed yearlong campaigns to increase awareness and decrease risk. Specialisation, InfoSec Programme Management & Implementation, Risk Assessment, Governance, Risk and Compliance, InfoSec Health Checks, Cyber Security Awareness Training, Cyber Security Campaigns, Phishing Simulations, Remediation and Recovery, Business Processes and Procedures, ITIL Service Desk Management and IAMM.

### DR CLIFFORD FERGUSON- HEAD – MODERNISATION -GOVERNMENT PENSIONS ADMINISTRATION AGENCY

Dr Clifford Ferguson is currently director of Strategy, Policy, BC and Management Information at the Government Pensions Administration Agency. In 2014, Ferguson received the SADC Award for Business Continuity in the Public Service, where after he was nominated for the global award in the same category. He is affiliated to the Government Research Forum (DPSA), COMENSA, BCi, PPK, Shalom and Unisa Alumni. Ferguson is currently busy with research about BCM maturity in the finance cluster of the South African government, and he is also writing a book: Beyondcounselling: counselling is good but coaching is better.

**To register and reserve your seat, kindly complete the booking form and email back to us on**

**[marketing@spectaculartc.co.za](mailto:marketing@spectaculartc.co.za)**



# 4<sup>th</sup> Annual BCM & Disaster Recovery Conference

27<sup>th</sup> – 28<sup>th</sup> June 2019, Indaba Hotel Fourways, Johannesburg

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**Authorization: Signatory must be authorized to Sign on behalf of Company (This is a legally binding document)**

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  - The signed registration form is a legally binding document.
  - The conference / workshop fee includes conference / workshop material, Lunches and refreshments.
  - Spectacular Training and Conferences will not be held liable for travel and accommodation.

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